



Audio Video Solutions

SCi's Audio Video system engineers collaborate with our customers from the inception of a project. In order to develop a solution focused on your business needs. We conduct a site survey and review requirements to thoroughly understand the AV environment and develop a solution focused on your business needs. Our turnkey solutions provide benefits in terms of user experience, advanced solutions, forward-looking technology, and cost effectiveness. We stay current with technology, products, and pricing and provide alternative solutions that may reduce cost, enhance performance, or improve system reliability or longevity.

SCi's System Designers and Project Managers are CADD and InfoComm CTS certified. Our solutions include the latest technology from Crestron Digital Media Certified Designer (DMC-D), Extron School of Emerging Technology, AMX, Polycom, Biamp, Revolabs, and others.

System Design, Installation, Configuration and Support

SCi offers a wide range of AV solutions

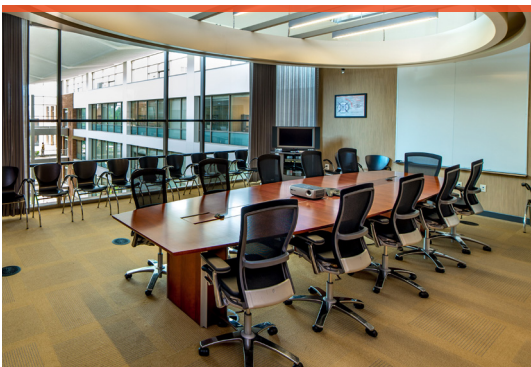
- Turnkey Custom Audio Video Solutions
- AV system Life Cycle Planning
- Conference Center Design
- On-site Customer Service & Scheduling
- Maintenance
- Warranty Management
- CADD and InfoComm CTS certified personnel
- Broadband RF

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Audio Video Services

SCi's Audio Video System Engineers collaborate with our customers to provide the following services:

- Program Management
- Site Survey
- Requirements Review
- Alternative Solutions and Cost-Benefit Analysis
- CADD Visualization and Design
- Procurement, Installation, Testing and Training
- Documentation
- Warranty Support
- Help Desk & Scheduling Operations
- Preventive Maintenance Plans



Conference Center Operations Management and Support

SCi's Operations Management ranges from individual conference rooms to campus wide AV operations. We provide full-time technical support, help desk staffing, ticket reporting, scheduling, event planning, AV equipment and furniture logistics.

SCi provides comprehensive Audio-Video (AV) Support Services to a number of Federal customers, such as FDA, DHS, NOAA, and HHS. Our on-site technicians provide operation, coordination, and consultation support for Video Teleconferences (VTC). We manage overseas conferences via IP, ISDN, and audio/video bridges. We utilize advanced troubleshooting techniques and system maintenance procedures to ensure equipment operability, coordinate and manage client schedules for the use of VTC equipment, support multiple party VTC conferences, de-conflicting customer schedules, and ensuring facility readiness.

Our Operations Support includes

- Equipment Information Capture
- Vendor POC Details
- Warranty Tracking
- Asset Criticality Identification
- Escalation of Issues with Vendors
- Consumable Inventories
- Broadband RF
- Direct Support for End Users
- End to End Meeting Support
- Archiving
- Live Captioning
- Transcriptions

Audio Video Systems Maintenance

SCi supports our clients throughout the entire AV system life-cycle, delivering consistent high performance Preventive Maintenance. We create and follow a Preventive Maintenance Plan, reducing the risk and cost of equipment failure by scheduled inspections, maintenance cycles and replacement of critical components before failure. Required warranty procedures, upgrades, spares and consumable inventory and component replacement are conducted according to manufacturer's requirements and the demands of the user environment.

This work includes

- Detailed Logs and Inventory
- As-built Drawings of AV infrastructure
- Maintenance Logs
- Equipment Inventory & Replacement
- Cable Inspection and Repair
- Testing LAN and WAN Connectivity
- Audio Processors
- Touch Panel and Controller Diagnostics
- Controller Programming
- Preventive Maintenance Plans

Contract Vehicles



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